

Hankyu Hanshin Holdings, Inc.
<https://www.hankyu-hanshin.co.jp/en/>

GROUP GUIDE

Hankyu Hanshin Holdings **2024**



Hankyu Hanshin Holdings Group Management Philosophy

Mission What we try to achieve

By delivering “Safety and Comfort” and “Dreams and Excitement,” we create satisfaction among our customers and contribute to society.

Values What is important to us

- ◎ **Customers First** Everything we do is for the customer. That’s where it all starts.
- ◎ **Sincerity** Gain customers’ confidence by always being sincere.
- ◎ **Foresight & Creativity** With our pioneer spirit and flexible thinking, we create a new value.
- ◎ **Respect for People** Everyone is absolutely invaluable to the Group.

Principles How to act to uphold our values and fulfil our mission

- 1 We treasure encounters with people, and do our best in the position of a customer.
- 2 We abide by the laws and regulations, and act with a clear awareness of our social responsibilities.
- 3 We take pride and responsibility in our work, and carry it out promptly.
- 4 We are not concerned with what is just before us, but think from medium- and long-term perspectives.
- 5 We are not satisfied with present conditions, but fix our eyes on the future and act.
- 6 We have caring feelings and respect each other.
- 7 We communicate in a lively way and create a workplace with a positive atmosphere.
- 8 We cooperate with one another for the prosperity of the Group.



Message from the Top Management

Our corporate group follows a philosophy that we express as follows: By delivering safety and comfort along with dreams and excitement, we create satisfaction among our customers and contribute to society. The group conducts businesses in six core segments: Urban Transportation, Real Estate, Entertainment, Information and Communication Technology, Travel, and International Transportation.

In May 2022, we unveiled a long-term vision titled Toward 2040. This vision defines the kind of corporate group we aspire to be: one that contributes to a sustainable society and grows alongside the Kansai region. We are currently pursuing a broad range of initiatives, including growing our overseas real estate business, in line with the strategy put forth in this Long-Term Vision. However, the business environment facing the Group has evolved at a speed that was not anticipated when the Vision was first formulated. In addition, in light of the recent push from capital markets, we see the improvement of capital efficiency toward achieving an ROE in the 8% range as a priority management target. We look to accelerate our global expansion and to enhance corporate value over the mid- to long-term.

With this in mind, the Group will continue to delve deeper into considerations of its business portfolio and the allocation of management resources. The Group aims to achieve steady growth amidst a changing business environment by doubling down on growing existing businesses, while actively working to capture new ground in growing markets. Further, we will continue delivering on our commitment to sustainable corporate development, as enshrined in our Sustainability Declaration. By addressing social issues through our business, we will build long-term sustainable value.

Looking ahead, we will come together as a Group in striving to do our best to meet the expectations of the various stakeholders that have placed their trust in us, and ask for your continued patronage and support.



Hankyu Hanshin Holdings, Inc.

Kazuo Sumi
Chairman and Representative Director,
Group Chief Executive Officer

Yasuo Shimada
President and Representative Director

The Group's History

Hankyu

- 1907** > Founding of Minoh-Arima Electric Railway Company (currently Hankyu Corporation)
- 1910** > Beginning of railway operations (Takarazuka Line [Umeda-Takarazuka] and Minoh Line [Ishibashi-Minoh])
> Beginning of real estate sales business (Beginning of sales of Ikeda Muromachi Residential Land Plots)
- 1913** > Formation of Takarazuka Girls' Revue (currently Takarazuka Revue Company)
- 1914** > Implementation of Takarazuka Revue's first performance
- 1926** > Opening of old Takarazuka Hotel (End of operations in March 2020; Relocation and reopening in June 2020)
- 1929** > Completion of Umeda Hankyu Building (Opening of Hankyu Department Store, Asia's first railway terminal department store)
- 1947** > Separation of department store sector and related businesses to establish Hankyu Department Stores, Inc.
- 1948** > Launch of airline agency business (Conclusion of Japan's first agency agreement with Pan American Airways)
> Approval as Japan's first IATA air cargo agency
- 1952** > Establishment of Hankyu Realty Co., Ltd. (currently Hankyu Hanshin Properties Corp.)
- 1960** > Establishment of Hankyu Express International Co., Ltd. (currently Hankyu Travel International Co., Ltd.)
- 2004** > Entry into real estate investment trust (REIT) business



Hanshin

- 1899** > Founding of Settsu Electric Railway (currently Hanshin Electric Railway Co., Ltd.)
- 1905** > Beginning of railway operations (Kobe [Sannomiya]-Osaka [Deiribashi])
- 1909** > Launch of land and buildings leasing business (Completion of 30 rental houses in front of Nishinomiya Station)
- 1924** > Opening of Koshien Stadium (later renamed 'Hanshin Koshien Stadium')
- 1933** > Opening of Hanshin Mart at Hanshin Umeda Station (Full-scale entry into retail business in a terminal) (Closing in September 1941)
> Completion of Sannomiya Hanshin Building (Lease to Kobe Sogo Department Store; Full-scale entry into building leasing business)
- 1935** > Establishment of Osaka Baseball Club (Osaka Tigers, currently Hanshin Tigers)
- 1937** > Beginning of business on Mt. Rokko (Opening of Rokkosan Country House)
- 1940** > Opening of Hanshin Mart (Osaka-ekimae underground) (later renamed 'Hanshin Department Store'; currently 'Hanshin Department Store Umeda Main Store')
- 1948** > Launch of airline agency business
- 1950** > Approval as IATA air cargo agency
- 1967** > Opening of Hotel Hanshin (currently Hotel Hanshin Osaka)
- 1991** > Opening of urban-type CATV 'Channel Wave Amagasaki'
- 2006** > Conclusion of master license agreement of Billboard brand



2006 Establishment of Hankyu Hanshin Holdings, Inc.

- 2008** > Opening of Hankyu Nishinomiya Gardens
- 2009** > Beginning of Operations of the Hanshin Namba Line (between Nishikujo and Osaka-Namba)
- 2012** > Completion of the Umeda Hankyu Building (currently 'Osaka Umeda Twin Towers North')
- 2022** > Completion of Osaka Umeda Twin Towers South

Group Overview

Our corporate group supports people's lives, colors their lives, and proposes enriched lifestyles.

Throughout its long history of over 100 years, the Hankyu Hanshin Holdings Group has continued to offer unprecedented services in a broad range of fields, from the railway business as its basis to the development of houses and commercial facilities and the provision of thrilling entertainment, such as that provided by the Hanshin Tigers baseball team and the Takarazuka Revue. We have thereby contributed to high-quality community building, primarily in line-side areas, and have brought a new perspective to society, accumulating many achievements. Through these activities, we have continued to deliver our customers "Safety and Comfort" to support their lives and "Dreams and Excitement" to color their lives.

We will continue to provide high-quality services through the concerted efforts of the Group, leveraging our brand that has been nurtured over time and our know-how of community building.

Core Businesses and Companies

We have core businesses in six business domains: Urban Transportation, Real Estate, Entertainment, Information and Communication Technology, Travel, and International Transportation. Further, under the direction of Hankyu Hanshin Holdings, Inc., which supervises the Group's management, these businesses are operated by five core companies: Hankyu Corporation, Hanshin Electric Railway Co., Ltd., Hankyu Hanshin Properties Corp., Hankyu Travel International Co., Ltd., and Hankyu Hanshin Express Co., Ltd. Through these core businesses and companies, we will foster organic growth across the entire Group.

Core Business Segments



* As for our Real Estate Business, Hankyu Corporation and Hanshin Electric Railway collaborate with Hankyu Hanshin Properties to promote urban development of real estate owned by Hankyu Corporation and Hanshin Electric Railway for rent and development in cooperation with transportation networks, local governing bodies and others in Umeda and their line-side areas.

Consolidated Performance Trends

	FY2020	FY2021	FY2022	FY2023	FY2024
Operating revenue (¥billion)	762.7	568.9	746.2	968.3	997.6
Operating profit (¥billion)	95.2	2.1	39.2	89.4	105.7

In FY2024, despite the effects of the temporary uptick in demand seen in the previous fiscal year in the Travel and International Transportation segments, the Group achieved a year-on-year increase both in operating revenue and profit. The increase was mainly due to a recovery in the demand for hotel accommodation in the Real Estate segment, a modest recovery in passenger volume in the Urban Transportation segment, and strong performance in the Sports business of our Entertainment segment following the Hanshin Tigers winning the league championship and the Japan Series.

In May 2020, we announced the Hankyu Hanshin Holdings Group Sustainability Declaration, which outlines the Group's commitment to addressing various challenges in order to help realize a sustainable society.

General Principles

Create a future grounded in "Safety and Comfort," and a future colored by "Dreams and Excitement."

For over a hundred years, we have sought to cultivate communities and enrich lives. Leveraging this experience, we commit ourselves to addressing social and environmental challenges and working toward a sustainable future, one that offers a fulfilling, joyful life to all and inspires the next generation to dream with hope.

Priority issues (materiality matrix) Six priority issues to address as part of our sustainable business practices

<p>1 Safe, reliable infrastructure</p> <p>Provide railways and other infrastructure that are safe and disaster-resilient. Ensure that anyone can safely access our facilities and services.</p> <p>11 ECONOMICALLY VIBRANT AND INCLUSIVE 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE</p>	<p>2 Thriving communities</p> <p>Help build sustainable communities with rich natural and cultural heritage, making great places to live in, work in, and visit.</p> <p>11 ECONOMICALLY VIBRANT AND INCLUSIVE 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE 14 LIFE BELOW WATER 15 LIFE ON LAND</p>	<p>3 Life designs for tomorrow</p> <p>Promote refined and inspired lifestyle solutions for a better tomorrow.</p> <p>4 QUALITY EDUCATION 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE 12 RESPONSIBLE CONSUMPTION AND PRODUCTION</p>
<p>4 Empowering individuals</p> <p>Provide an inclusive workplace that values diversity and taps into individual talent. Cultivate tomorrow's leaders for society.</p> <p>8 DECENT WORK AND ECONOMIC GROWTH 3 GOOD HEALTH AND WELL-BEING 4 QUALITY EDUCATION 5 GENDER EQUALITY</p>	<p>5 Environmental protection</p> <p>Conduct eco activities that contribute to a carbon-neutral world and a circular economy.</p> <p>13 CLIMATE ACTION 7 AFFORDABLE AND CLEAN ENERGY 12 RESPONSIBLE CONSUMPTION AND PRODUCTION</p>	<p>6 Robust governance</p> <p>Act honestly and in good faith, as stakeholders expect us to do.</p> <p>16 FAIR PLAY AND ECONOMIC RESILIENCE 17 PARTNERSHIPS FOR THE GOALS</p>

Hankyu Hanshin Dreams and Communities of the Future Project

As part of the Group's commitment to creating communities that people will truly want to live in, we have operated the Hankyu Hanshin Dreams and Communities of the Future Project since April 2009.

Basic Policy We intend to promote the creation of communities along our line-side areas that people will truly want to live in.

<p>Priority Fields Sustainable Community Development</p> <p>As a Group with strong local roots, we are committed to sustainable community building with environment-friendly developments that provide local residents with security, peace of mind, and cultural enrichment.</p>	<p>Tomorrow's Leader Development</p> <p>We are creating opportunities for the healthy development of ambitious children, upon whose shoulders the task of building the communities of the future rests.</p>
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In May 2022, we formulated the "Hankyu Hanshin Holdings Group Long-Term Vision: *Toward 2040*," which defines the Group's ideal image and strategies for achieving it.

Group's long-term ideal

- We are going further with our development of communities, providing manifold value in the form of safe, comfortable urban lifestyles and experiences that stimulate dreams and excitement. At the same time, by expanding the areas in which we do business, we will raise customer satisfaction and enhance corporate value sustainably.
- We will meet the expectations of customers, regional communities, and other stakeholders, and contribute to bringing about a more sustainable society.

Through these efforts we aim to be a corporate group that grows hand in hand with Kansai

Strategies for achieving the ideal

<p>Strategy 1 (core strategy)</p> <p>Make our line-side communities the absolute best among the Kansai networks</p> <p>Urban Transportation, Real Estate, etc.</p> <ul style="list-style-type: none"> • Focus on making our line-side areas much more attractive by engaging in community building and actively leveraging digital innovations with the aim of coping with the shrinking and aging population • Strengthen our line-side areas' connections with land transport links (Tokyo-Nagoya-Osaka) and global dynamism by promoting the Naniwasuji Connection Line and Shin-Osaka Connection Line Project, and use new projects (e.g. Shibata 1 Development) to make Osaka-Umeda as a whole a world-class urban environment in line with the Umeda Vision
<p>Strategy 2</p> <p>Make our content as compelling as possible</p> <p>Entertainment and Travel</p> <ul style="list-style-type: none"> • Make our content more compelling while expanding our customer base and actively leveraging digital technologies
<p>Strategy 3</p> <p>Expand the coverage of our line-side business model</p> <p>Real Estate and other businesses</p> <ul style="list-style-type: none"> • Expand our line-side business model (e.g. building abundant communities) beyond line-side areas by utilizing the know-how and achievements that we have accumulated through strategies 1 and 2
<p>Strategy 4</p> <p>Increase market share by providing high value-added services</p> <p>Information and Communication Technology and International Transportation</p> <ul style="list-style-type: none"> • Use our technologies and know-how to expand the value scope of our businesses • Provide high-quality, competitive services to increase our business scale and market share

In addition to pursuing these four strategies, we will strongly promote our efforts to implement the Hankyu Hanshin DX Project and to contribute to the achievement of the SDGs and the 2050 carbon neutrality goal.

Management targets

<p>Financial and non-financial KPI targets for FY2031</p> <p>< Financial KPI targets ></p> <p>Profitability Business profit* ¥130.0 billion plus something extra</p> <p>Financial soundness Interest-bearing-debt/EBITDA ratio Between 5 and 6</p> <p>Capital efficiency ROE 7% range in the medium to long term</p>	<p>< Non-financial KPI targets ></p> <ul style="list-style-type: none"> • Rate of CO₂ emissions cuts: 46% down from FY2014 level • Zero culpable incidents in our railway operation business • Continued improvement in employee satisfaction • Percentage of women in management positions: Around 10% • Percentage of women among new hires: Always more than 30% 	<p>Financial growth concept envisioned for around 2035 to 2040</p> <p>We envision that, during the above period, we will further increase our business profit from the FY2031-target level (¥130.0 billion plus something extra) by earning profits from major development projects that will be completed and lead to the start of business operations during the period and by further promoting the Hankyu Hanshin DX Project.</p>
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* Business profit = Operating profit + Equity-method gains related to overseas business investments (in real estate)

Urban Transportation



Connecting railways, buses and taxis to provide a variety of transportation services that realize safety, reliability and comfort

By connecting railways, buses and taxis, we have formed a large network centered on two companies —Hankyu Corporation and Hanshin Electric Railway—in the Kansai region, mainly in the Osaka, Kobe and Kyoto areas. In addition, we are enhancing the value of line-side areas by realizing synergistic benefits through the integrated management of transportation advertising and retail businesses, which run merchandising facilities inside and near railway stations.

Railway Operations

Extensive Railway Network Linking Osaka, Kobe, Kyoto and Various Other Areas in the Kansai Region

These operations form a network in the Kansai area that centers on the railway lines of Hankyu Corporation and Hanshin Electric Railway. Hankyu Corporation's railway lines link Osaka (Umeda) with Kobe, Takarazuka, and Kyoto. Meanwhile, Hanshin Electric Railway is the only private (non-JR) railway operator with railway lines that directly link Kobe with Osaka's major northern and southern terminals, which are Osaka-Umeda and Namba, respectively.



Buses & Taxis

Providing Bus and Taxi Services Mainly in Areas Along the Hankyu and Hanshin Lines in Collaboration with Railway Services

Hankyu Bus and Hanshin Bus aim to offer greater convenience to customers by providing various services and tools, including bus location services, which enable real-time checking of the status of buses operating on routes, and an in-house IC passenger card named "hanica." Moreover, all Hankyu Taxi and Hanshin Taxi cabs accept various forms of electronic payment to cater to diversifying payment needs. We are also promoting eco-driving techniques out of concern for the environment.



Retailing

Providing Retail Services Inside and Near Railway Stations

Inside and near railway stations on the Hankyu and Hanshin lines, we operate COLOR FIELD cosmetics and clothing shops, DOUBLEDAY furniture and interior goods shops, Seijo Ishii franchise supermarkets, and other shops. In addition, we partner with outside companies to provide a wide selection of shops, thereby offering greater convenience to customers who use our railway stations.



Advertising

Effectively Leveraging the Vast Reach of Transportation Advertising

We provide customers with value-added spaces through a wide lineup of transportation advertising media (such as digital signage, signboards, and posters) in trains and stations. Moreover, we effectively leverage our retail business's contact with customers and manufacturers and the vast reach of the transportation advertising business to promote goods sold in shops inside and near our stations on transportation advertising media or in event spaces.



Real Estate



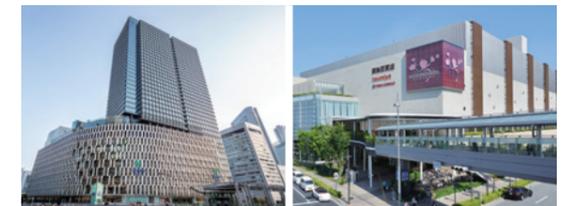
Contributing to the creation of appealing towns and offering enriched lifestyles

Since its early days, the Real Estate Business has focused on building attractive towns and cities along railway lines, and shared its growth with the Urban Transportation Business. Our operations range widely, from developing, leasing, and administering commercial facilities and office buildings that create vibrant communities, to providing quality residences that match each person's lifestyle. We even run hotels that offer guests the highest level of hospitality. We are actively committed to creating new communities through future-oriented initiatives.

Development and Leasing

Promoting Diverse Development Projects and Running Various Commercial Facilities and Office Buildings

In Osaka-Umeda, we are promoting the Umekita Phase II Development Project (GRAND GREEN OSAKA), which will celebrate the pre-opening of part of the entire project area in September 2024. We have also initiated the Shibata 1 Development Project to increase the value of the area centered around Hankyu Osaka-umeda Station. In the leasing business, we own many commercial facilities and office buildings, primarily in Osaka-Umeda and areas served by the Hankyu and Hanshin lines, including Osaka Umeda Twin Towers, GRAND FRONT OSAKA, HERBIS OSAKA and HERBIS ENT, and Hankyu Nishinomiy Gardens. The total area of our leasing property is approximately 2.25 million square meters.*



* As of March 2024

Sales

Offering Homes that Realize Customers' Dreams Mainly through Sales under the "Geo" Brand

"Geo" brand condominiums are designed from the customer's point of view to have refinement and quality and to arouse a stronger feeling of attachment in the residents over time. We also combine our long-standing know-how about line-side area development with the concept of "Geo" residences to promote the "Geo Garden" brand of detached houses. With these as our key brands, we help our customers' dreams come true by offering dream homes to them.



Overseas Business

Expanding into ASEAN Countries, the U.S., and Australia

We operate in the Housing Sales Business, Rentals Development Business, and Logistics Warehouses Business extensively overseas. In specific, we are accelerating initiatives in the ASEAN region that is experiencing remarkable growth, and we are expanding business activities in advanced countries including the U.S. In 2023, we expanded into Australia for the first time, establishing a local subsidiary and acquiring a commercial facility with office areas in Sydney.



Hotels

Japan's Leading Hotel Chain Operator

We run various types of hotels, including "remm," a hotel brand that designs better sleep, and "RESPIRE," a hotel brand whose concept is "rest and inspire," as well as Hotel Hankyu International and Dai-ichi Hotel Tokyo, both of which offer you a joyful, extraordinary experience. We hope to touch your heart by sincerely serving you with warm hospitality.



Entertainment



Producing dreams and excitement for people

We enrich people's lives by providing a varied selection of live entertainment through our businesses. These include the sports business and the stage business, which are unique strengths of the Group. Among them are the professional baseball team the Hanshin Tigers and its home ground Hanshin Koshien Stadium, which are supported by many fans throughout Japan; and the Takarazuka Revue, which has long been fascinating audiences with brilliant stage performances.

Sports

Hanshin Tigers

With an illustrious history and tradition, as well as great popularity, the Hanshin Tigers are a Japanese professional baseball team that will celebrate the 90th anniversary of its founding in 2025. In 2023, the team won its first Central League championship in 18 years and its first Japan Series title in 38 years. Its members charm spectators with their exciting plays and continue to contribute to the development of Japanese baseball circles.



Hanshin Koshien Stadium

Year 2024 marks the centenary of the opening of Hanshin Koshien Stadium, a mecca for baseball fans in Japan. This stadium not only enjoys fame as the home ground of the Hanshin Tigers and the venue of the National High School Baseball Invitational Tournament in spring and the National High School Baseball Championship in summer but also hosts various other large-scale events, including the Koshien Bowl, a national inter-college American football championship.



Stage

Takarazuka Revue

The Takarazuka Revue is one of the world's most unique theatrical companies with its all-female cast. Since its debut performance in 1914, the revue has dazzled audiences with inspiration and dreams for more than 100 years. In addition to performing year-round at the Takarazuka Grand Theater and the Tokyo Takarazuka Theater and making theater tours throughout Japan, the revue company streams its performances live and on video, receiving high acclaim.



Umeda Arts Theater

Umeda Arts Theater operates two theaters: the Main Hall, which has 1,905 seats, and the 898-seat Theater Drama City. It hosts a wide variety of shows, including plays, musicals, concerts, and Takarazuka Revue performances.



Music

Billboard

With a history of more than 100 years, Billboard is the most trusted music brand in the world. Since concluding a license agreement for Japan with Billboard in 2006, we have been developing an array of businesses, including the live-music restaurant business.



Leisure

Mt. Rokko

Mt. Rokko is a popular leisure destination, known as one of Japan's best viewing spots. It also boasts a wide variety of leisure facilities, including one of the largest adventure playgrounds in Japan, ski slopes, an alpine botanical garden, an observatory, and museums.



Information and Communication Technology



Contributing to the development of society through information and communications technology

We provide support for businesses in today's highly networked information society, and deliver peace of mind and comfort in daily life through businesses in three areas. The activities of information services businesses include developing systems related to social infrastructure, and building and maintaining e-commerce websites. In addition, broadcasting and communications businesses focus on offering regionally based television, internet, and telephone services. Meanwhile, our safety and education businesses provide security services, programming education, and other services.

Information Services

Itec Hankyu Hanshin

In addition to conducting internet-related businesses, such as e-commerce and website production, Itec Hankyu Hanshin uses its long-developed capabilities to develop a wide range of systems related to social infrastructure, including railways and smart buildings. Further, the company provides medical solutions, including clinical tests, medical examinations, and health and productivity management, and offers contract services in such areas as the development of high-quality software. By offering assurance and comfort to society and helping customers further promote DX, the company aims for nationwide business expansion.



Broadcasting and Communications

Bay Communications (Baycom) Himeji Cable Television (WINK) BAN-BAN Networks

We broadcast on cable TV, a community-based information medium, and also provide wired and wireless internet services. Our lineup of services includes high-spec optical fiber internet services and high-speed wireless internet connections, as well as the creation of original programs for community channels, which we now focus on.



Safety

Mimamorume

In the *Mimamorume* system, children carry wireless IC tags. When a child passes through the school gates, their guardian is notified by email. Using this system in combination with monitoring cameras installed by local governing bodies, the *Machinaka Mimamorume* service provides notifications of the locations of people who require monitoring, such as children or senior citizens. In this way, we are helping to create towns where people can live with safety and confidence.



Education

ProgLab

ProgLab offers robot programming classes aimed at developing the ability of children as future leaders to realize their ambitions by cultivating their reasoning, problem-solving, and creative skills based on the methodology of STEAM education.* Approximately 8,000 children currently attend *ProgLab* classes. We also offer extension and extracurricular classes at schools.



* Educational methodology that enables the integrated learning of science, technology, engineering, art, and mathematics

Travel



Creating safe and secure travel itineraries that can gratify customers' desires

Since the establishment of our Travel Business in 1948, we have always valued customers' viewpoints and responded to their diversifying needs by taking advantage of our long-developed expertise. Placing the highest priority on ensuring the safety and security of our customers, we will not only provide high-value-added travel plans but also engage in businesses that are needed by society.

Overseas & Domestic Travel

Offering Customers Unforgettable Journeys through Five Brands

Focused on guided tours, the Group's Travel Business operates worldwide. We offer travel packages in a lineup of five brands: Trapics, which is celebrating the 35th anniversary of its founding this year; Crystal Heart and Hanshin Koku Friend Tour, both of which feature relaxed travel schedules; e-very, which markets plan-it-yourself packages; and the Royal Collection, which provides luxury custom-made travel packages. Their travel packages are marketed through a wide range of channels, including newspaper advertisements, magazines, the internet, and TV shopping. We also cater to increasingly diverse demand by developing domestic travel plans with an in-depth focus in collaboration with local governments around Japan. Moreover, we are promoting DX by enhancing digital marketing.



Group Travel

Providing Services Responding to Group Travel Needs

We provide planning and proposal services for various types of group travel, ranging from inspection tours, employee leisure trips, training excursions, events and conventions, and other types of group travel used by companies and other entities, to school trips and other education-related travel. In these services, we call upon the experience and insight gained throughout our long history to cater to our customers' diverse needs.



Business Travel

Supporting Safe and Comfortable Business Travel

We arrange for everything customers need to make business trips, including visas, air tickets, hotels, interpreters, and MICE (meetings, incentives, conferences, and exhibitions) tourism. Leveraging our vast experience and track record, we offer comfortable business travel and thus provide total support for customers' overseas work and business expansion.



Travel to Japan

Conducting Tours of Japan with Exceptional Attention to Detail

We provide overseas travel agencies, mainly in Europe, the U.S., and Australia, with travel arrangement services for international visitors to Japan for various purposes, including tourism, company visits, and MICE. Our specialists are committed to thoroughly preparing for the acceptance of those visitors by leveraging their extensive experience and knowledge. Additionally, we are expanding the choice of "Travel to JAPAN" itineraries targeting individual international tourists, mainly from other Asian countries, to enable them to enjoy popular tourist destinations and Japanese culture.



Solutions

Providing a Wide Range of Back-office Solutions, Including Call Center Operations

Taking advantage of our long-developed expertise about customer touchpoints, data management, and call center operations, we promote projects aimed at providing local governments and companies around Japan with solutions to the challenges they face.



International Transportation



Delivering optimal logistics and high-quality global services

By leveraging our track record and know-how garnered over more than 50 years as a pioneer in the development of transportation services overseas, we manage integrated air and sea freight transportation and multinational transportation. By providing comprehensive services that encompass customs clearance through storage and management and logistics consulting, we help our customers optimize their supply chain management.

International Airfreight Transportation

As Japan's First IATA-Approved Cargo Agency, Providing Reliable International Transportation Services

Since becoming an International Air Transport Association (IATA) accredited freight transporter and joining the international airfreight industry in 1948, Hankyu Hanshin Express has developed a reputation for dependability. Our seamlessly integrated start-to-finish service has come to be depended on by many businesses. We globally provide swift and reliable door-to-door international freight services through a network of our 180-plus bases in 28 countries and regions, as well as contracted agencies.



International Maritime Cargo Transport

Providing Door-to-Door Marine Transportation Services for Both Imports and Exports

As a non-vessel operating common carrier (NVOCC), we provide international maritime freight services by utilizing our global network just as we do for our airfreight services. We offer optimized door to door services tailored to customer needs, including transportation services of FCL (full container load), LCL (less than container load), special containers and break bulk cargo, as well as import and export customs clearing and logistics consulting services.



Logistics

Proposing and Achieving Optimal Logistics Solutions

Our highly equipped logistics consulting service experts provide logistics solutions, optimized for each customer, fully utilizing the latest information technology. We enable speedy, high quality logistics through comprehensive support of the complete logistics process including storage and management at high-tech warehouses, distribution processing and delivery. In 2009, we were certified as an Authorized Warehouse Operator under the Authorized Economic Operator (AEO)* program.



Customs Clearance

Offering Appropriate and Speedy Customs Clearance Based on Compliance

Given the permission of customs clearance business authorized by the finance minister, we have deployed nine customs clearance offices nationwide. We also received certification from the Director-General of Tokyo Customs as an "authorized customs broker" under the AEO* system in June 2017, and have utilized liberalization of our import/export declaration offices. Our customs clearing professionals led by registered customs specialists deliver swift and effective customs clearing based on compliance such as the Customs Business Act and Customs Law.



* A regulatory exemption that allows simplified customs clearance and processes and which is applicable to companies that meet a certain standard of cargo security management and compliance

Hankyu Hanshin Holdings Group Summary

(As of 1st July 2024)

Core Companies

- HANKYU CORPORATION
- HANSHIN ELECTRIC RAILWAY CO., LTD.
- Hankyu Hanshin Properties Corp.
- HANKYU TRAVEL INTERNATIONAL CO., LTD.
- HANKYU HANSHIN EXPRESS CO., LTD.

Urban Transportation

- ALNA SHARYO CO., LTD.
- IINA DINING CO.,LTD.
- Eki Retail Service Hankyu Hanshin Co., Ltd.
- Osaka Hanshin Taxi Co., Ltd.
- KITA-OSAKA KYUKO RAILWAY CO.,LTD.
- KOBE RAPID TRANSIT RAILWAY CO.,LTD.
- KOBE Mt.ROKKO CABLE CAR Co.,Ltd.
- Tango Kairiku Kotsu Co., Ltd.
- NISHIOSAKA RAPID RAILWAY CO.,LTD.
- Nishiyama Driveway Co., Ltd.
- Nose Electric Railway Co.,Ltd.
- Haks Hanshin Co., Ltd.
- HANKYU KANKO BUS Co., Ltd.
- Hankyu Commuterbus Management Co.,Ltd.
- Hankyu Style Labels Co.,Ltd.
- Hankyu Sekkei Consultant Ltd.
- Hankyu Taxi Inc.
- Hankyu Denki Tech Inc.
- HANKYU DRIVING SCHOOL HATTORI RYOKUCHI
- Hankyu Bus Co., Ltd.
- HANKYU HANSHIN MOTOR TECHNOLOGY CO.,LTD.
- Hankyu Hanshin Electric System Co.Ltd.
- Hankyu Railway Service Co.,Ltd.
- Hanshin Sharyo Maintenance Co.,Ltd.
- HANSHIN STATION NET CO.,LTD.
- Hanshin Taxi Co., Ltd.
- HANSHIN BUS CO.,LTD.
- Limousine Total Service Co.,LTD.
- Railway Operation Hankyu Co.,Ltd.

Real Estate

- Advance Development Co.,Ltd.
 - Amanohashidate Hotel Co., Ltd.
 - Arima View Hotel Co.,Ltd.
 - OS Co.,Ltd.
 - OS Cine Brothers Co., Ltd.
 - Osaka Diamond Chikagai Co., Ltd.
 - Kyokuto Co.,Ltd.
 - Kure Hankyu Hotel Co., Ltd.
 - KEIHIN SERVICE CO.,LTD.
 - Senri-Asahi-Hankyu-Building Administrative Co.,Ltd.
 - Dai-ichi Hotel Service Co.,Ltd.
 - Time Out Market Osaka Corp.
 - Hankyu Nigawa Sports Garden Co., Ltd.
 - HANKYU HANSHIN ESTATE SERVICE CO.,LTD.
 - Hankyu Hanshin Clean Service Co.,Ltd.
 - Hankyu Hanshin Housing Support Ltd.
 - Hankyu Hanshin Building Management Co., Ltd.
 - Hankyu Hanshin Real Estate Investment Advisors, Inc.
 - Hankyu Hanshin Hotels Co., Ltd.
 - Hankyu Hanshin REIT Asset Management,Inc.
 - HANSHIN HOTEL SYSTEMS CO.,LTD.
 - OS Kyoei Building Management Co., Ltd.
 - OS Real Estate Co., Ltd.
- [Overseas subsidiaries]
- Hankyu Hanshin Properties Singapore Pte. Ltd.
 - Hankyu Hanshin Properties (Thailand) Co., Ltd.
 - Hankyu Hanshin Properties USA LLC
 - Hankyu Hanshin Properties Vietnam Co., Ltd.
 - PT Hankyu Hanshin Properties Indonesia
 - Hankyu Hanshin Properties Australia Pty Ltd
 - PT CPM ASSETS INDONESIA
 - PT NSM ASSETS INDONESIA
- [Other organizations]
- Urban Innovation Institute
 - Hankyu Kyoeikai Medical Corporation

Entertainment

- WELLNESS HANSHIN,INC.
 - Umeda Arts Theater Co.,Ltd.
 - TAKARAZUKA Creative Arts CO.,LTD.
 - TAKARAZUKA STAGE CO.,LTD.
 - TAKARAZUKA LIVE NEXT Co.,Ltd.
 - HANSHIN CONTENTS LINK CORPORATION
 - Hanshin Tigers Baseball Club, Ltd.
 - P & P Hamamatsu Co., Ltd.
 - KOBE Mt.Rokko ART & TOURISM CO., Ltd.
- [Other organizations]
- Takarazuka Music School
 - Takarazuka Revue Company

Information and Communication Technology

- ITEC HANKYU HANSHIN CO.,LTD.
- Rworks, Inc.
- FM KITA INC.
- System giken Co.,LTD.
- NIHON PROTEC CO.,LTD.
- HANSHIN CABLE ENGINEERING CO.,LTD.
- Himeji Cable Television Co.,Ltd.
- Bay Communications Inc.
- Mimamorume Co.,Ltd.
- YMIRLINK Inc.
- BAN-BAN Networks Co.,Ltd.

Travel

- AIRSERVE Co.,Ltd.
- Tabicoffret Co., Ltd.
- Hankyu Travel Support Co., Ltd.
- HANKYU HANSHIN BUSINESS TRAVEL CO.,LTD.
- HOPS Co., Ltd.
- [Overseas subsidiaries]
- HANKYU INTERNATIONAL CHINA CO.,LTD.
- Hankyu Hanshin Business Travel India Private Limited
- Hankyu Mirai Business Partners Vietnam Company Limited
- HANKYU TRAVEL INTERNATIONAL EUROPE S.R.L.
- HANKYU TRAVEL INTERNATIONAL EUROPE UK LTD.
- HANKYU TRAVEL INTERNATIONAL SINGAPORE PTE.LTD.

Hankyu Hanshin Holdings, Inc.

- Established: 19th October 1907
- Paid-in Capital: ¥99,474 million
- Registered Head Office: 1-1 Sakaemachi, Ikeda-shi, Osaka 563-0056, Japan
- Head Office: 1-16-1 Shibata, Kita-ku, Osaka 530-0012, Japan
- Tokyo Office (Personnel and General Affairs Div.): Toho Hibiya Bldg., 17F, 1-2-2 Yurakucho, Chiyoda-ku, Tokyo 100-0006, Japan

International Transportation

- HANKYU HANSHIN LOGIPARTNERS Co.,Ltd.
 - HOT Logistics Co., Ltd.
 - HANKYU HANSHIN EXPRESS (MALAYSIA) SDN. BHD.
 - HANKYU LOGISTICS (M) SDN. BHD.
 - HANKYU HANSHIN EXPRESS SOUTHEAST ASIA PTE. LTD.
 - HANKYU HANSHIN EXPRESS (SINGAPORE) PTE. LTD.
 - HANKYU HANSHIN EXPRESS PHILIPPINES, INC.
 - HANKYU HANSHIN LOGISTICS PHILIPPINES, INC.
 - HANKYU CUSTOMS BROKERAGE INC.
 - PT. HANKYU HANSHIN EXPRESS INDONESIA
 - PT. HANKYU HANSHIN LOGISTICS INDONESIA
 - HANKYU HANSHIN EXPRESS (VIETNAM) CO., LTD.
 - HANKYU HANSHIN EXPRESS INDIA PRIVATE LIMITED
 - HANKYU HANSHIN EXPRESS (MYANMAR) CO., LTD.
- [Overseas subsidiaries]
- HANKYU HANSHIN EXPRESS (USA) INC.
 - HANKYU HANSHIN EXPRESS MEXICO S.A. DE C.V.
 - HANKYU HANSHIN EXPRESS (DEUTSCHLAND) GMBH
 - HANKYU HANSHIN EXPRESS (NETHERLANDS) B.V.
 - HANKYU HANSHIN EXPRESS (UK) LIMITED
 - INTRASPEED SOUTH AFRICA (PTY) LTD.
 - INTRASPEED ARCPRO (KENYA) LIMITED
 - HANKYU HANSHIN EXPRESS MIDDLE EAST LOGISTICS L.L.C
 - HANKYU HANSHIN EXPRESS (BEIJING) CO., LTD.
 - HANKYU HANSHIN INTERNATIONAL LOGISTICS(SHANGHAI) CO., LTD.
 - HANKYU HANSHIN EXPRESS (SHANGHAI) CO., LTD.
 - HANKYU HANSHIN EXPRESS (GUANGZHOU) LIMITED
 - HANKYU HANSHIN EXPRESS (HK) LIMITED
 - HANKYU HANSHIN EXPRESS (TAIWAN) LTD.
 - HANKYU HANSHIN EXPRESS (KOREA) CO., LTD.
 - HANKYU HANSHIN EXPRESS (THAILAND) CO., LTD.
- [Representative offices]
- Milan Office
 - Phnom Penh Office
 - Dhaka Office

Other

- Assist Hankyu Hanshin Co.,Ltd.
 - WellBeing Hankyu Hanshin Co., Ltd.
 - KANSAI TELEVISION CO. LTD.
 - Kobe Electric Railway Co., Ltd.
 - Station Network Kansai Co., Ltd.
 - CHUO DENSETSU CO.,LTD.
 - Tottori Sakyu Kaikan
 - Hankyu Construction Management,Inc.
 - Hankyu Hanshin Card Co.,Ltd.
 - Hankyu Hanshin Business Associate Co., Ltd.
 - Hankyu Hanshin Financial Support Co.,Ltd.
 - Hankyu Hanshin Point Co.,Ltd.
 - Hankyu Hanshin Insurance Service Co., Ltd.
 - hankyu hanshin marketing solutions Inc.
 - HANKYU MEDIAX Co.,Ltd.
 - Hanshin Engei Co., Ltd.
 - HANSHIN CONSTRUCTION CO.,LTD.
 - LIFE DESIGN HANKYU HANSHIN CO., LTD.
 - HS Holdings Co.,Ltd.
- [Other organization]
- Hankyu Culture Foundation

Hankyu Hanshin Toho Group

The Hankyu Hanshin Toho Group is a corporate group consisting of the Hankyu Hanshin Holdings Group, the H2O Retailing Group, which operates the department store business and other retail-related business centered on Hankyu Department Store and Hanshin Department Store, and the Toho Group mainly involved in film production and distribution and entertainment production.

Group companies: 221 companies, 5 organizations
 Group employees: 34,624
 Group sales: ¥1,938 billion

[As of 31st March 2024]

